

RESIDENCE AND SERVICES AGREEMENT

This Residence and Care Agreement is made as of _____, 20___, by and between Restoration Senior Living, LLC a Texas Corporation (Operator) as agent for Calvary Community III, dba The Gardens at Calvary, a Georgia Corporation, and _____ (“you” or “Resident”). (If more than one person is signing this Agreement, these terms refer to each of you individually, and to both of you together, and the rights and obligations of each of you are joint and several, except as the context of this Agreement otherwise requires).

RECITALS

- A. Operator manages The Gardens at Calvary (the “Community”); an assisted living community located at 7595 Moon Road, Columbus, GA 31909. Operator offers residency, care services at the Community to qualified persons aged fifty-five (55) and older. The Community is operated on a nondiscriminatory basis and affords equal treatment and access to services to all eligible persons.
- B. You have applied for residency at the Community, and Operator has approved you for admission to the Community. The purpose of this Agreement is to provide a statement of the services that Operator will furnish you at the Community and other legal obligations Operator will assume. The Agreement also sets forth your legal obligations to Operator, both financial and non-financial.

1. EFFECTIVE DATE AND TERM

1.1 Effective Date.

The effective date of this Agreement shall be the Occupancy Date, which is the date your Residence becomes available for occupancy at the Community, provided that you remain medically qualified for admission on the date of move-in. You agree to notify Operator promptly of any adverse change in your health condition between now and the Occupancy Date. You agree to begin making Monthly Fee payments upon taking occupancy of your Residence.

1.2 Term of Agreement.

The term of this Agreement shall be month-to-month, unless and until it is terminated as set forth in this Agreement.

2. LIVING ACCOMODATIONS

In consideration of the Community Fee, Monthly Fee and other fees payable by you under this Agreement, Operator will furnish you with the following accommodations and services, subject to the terms and conditions of this Agreement, including the termination provisions.

2.1 Residence.

You have selected Residence # _____ in which to live (“Residence”). You will have a personal and non-assignable right to live in your Residence, subject to the terms of this Agreement, and the Resident Handbook as amended from time to time, in Operator’s discretion. (See Resident Handbook.)

2.2 Conveniences and Utilities.

Your Residence will be furnished with refrigerator, microwave, window treatments, an emergency call system, and smoke alarm. Water, sewer, heat, basic cable television, and trash collection fees will be included in your Monthly Fee. Telephone service and premium cable programming will not be included in your Monthly Fee.

2.3 Furnishings.

You may decorate your Residence in accordance with your own individual tastes and preferences. However, decorations and all other modifications that would affect the exterior appearance of your Residence require Operator's prior written approval. If, after taking possession of your Residence, you wish to re-carpet or paint the interior of your Residence, you may do so at your own expense and subject to Section 2.4 below. You are at liberty to use your own furniture, minor appliances and special equipment, provided that the safety standards of the Community are met. (See the Resident Handbook). You or your estate will be responsible for removing all such furniture, appliances and special equipment when your Residence is vacated.

2.4 Maintenance and Repairs.

Operator will be responsible for making all necessary repairs to your Residence. However, you will be responsible for reimbursing Operator for the cost of any repairs to your Residence that are not the result of normal wear and tear. Refurbishment of your Residence may be performed from time to time at Operator's sole discretion.

2.5 Guests.

A guest may not stay with you in your Residence for more than fourteen (14) consecutive days without prior Operator approval. Charges for guest meals, services and accommodations are set forth in **Appendix A**. Guests may not stay in your Residence when you are not present, unless you obtain prior written approval from Operator. In no case shall any guest stay exceed thirty (30) days in a calendar year. Any private duty aides providing services to you are not considered guests and are not entitled to the same privileges as guest. (See Section 10.7 regarding private duty aides.)

3. COMMON FACILITIES

You will be entitled to share with all other residents the use of the grounds and common facilities at the Community subject to the rules and regulations of the Community, as outlined in the Resident Handbook. Common facilities currently available to residents include main dining room, private dining room, sitting areas, library area, and activity room. Operator may eliminate, modify or expand common facilities at the Community in its sole discretion.

4. SERVICES

The following services will be provided to you by Operator. Unless otherwise specified, these services are covered by your Monthly Fee.

4.1 Meals.

(a) **Dining.** Operator will make available three (3) meals per day. Operator may accommodate certain special diets ordered by a physician as a medical necessity. Special diets may require an additional charge. There is no credit for missed meals.

(b) **Apartment Meal Service.** Operator will furnish limited apartment meal service to your Residence during a temporary illness, when approved by the Director of Resident Services or his/her designee at the Community. There may be an extra charge for this. (See Appendix A.)

(c) **Guests.** You may invite guests to any meal, although Operator requests that you coordinate through the main office so that proper accommodations can be made (see Resident Handbook).

Guest meals shall either be purchased by you or your guests at the time of the meal or billed to you as an additional charge on your next Monthly invoice.

4.2 Housekeeping and Laundry.

Scheduled routine housekeeping services will be provided to your Residence, which include laundry service. (See Resident Handbook.)

4.3 Maintenance of Common Area and Grounds.

Operator will maintain all community buildings, common areas and grounds. Reasonable maintenance services in your Residence may be available, upon request.

4.4 Activities.

Operator will arrange various planned social and recreational activities both at and away from the Community. Operator also will assist interested groups in planning additional activities. You are welcome to participate in such activities as you desire. There may be an additional charge for some of these activities.

4.5 Transportation.

Scheduled van service will be provided to selected local shopping areas and other locations determined by Operator. In addition, Operator will arrange transportation to nearby medical appointments, as needed during scheduled hours. See **Appendix A** for the charges for these services.

4.6 Parking.

Your guests must self-park in a parking space; for safety reasons, front drop off is limited to 10 minutes. Recreational vehicle parking will not be available. Resident parking is only available to those who are actively driving. Current vehicle information must be on file at all times.

4.7 Emergency Response.

Your Residence is equipped with an emergency call pendant, which shall be monitored by Community personnel 24 hours per day. When the staff at Community determines that, in its judgment, an emergency situation exists, staff will call 911. Staff will endeavor to provide to the paramedics a copy of any advance directive that you provide to Operator. Please be advised, however, that Operator cannot guarantee that your advance directive will be given to the paramedics, nor can Operator ensure that the paramedics will abide by your advance directive.

4.8 Services Available at Additional Charge.

Services not specified in this Agreement may be made available to you, at the discretion of Operator, for an extra charge. A current schedule of fees for optional services is attached as **Appendix A**.

5. HEALTH CARE AND ASSISTED LIVING

5.1 Observation.

Community staff will observe your health status to identify and help you respond to your dietary, social and health care needs.

5.2 Medication Management and Storage.

Operator's policy on medication management is contained in the Resident's Handbook. Medication management is performed in compliance with state regulation. Medications are managed and administered by Licensed Practical Nurses and/or Certified Medication Aides. If you wish to self-administer your medications without assistance or supervision, you agree to arrange for your physician

to provide Operator with a written order stating that you are capable of self-administering, must agree to the self-administration test given by one of the staff nurses and agree to maintain your medications in a locked box or secure area in your Apartment in accordance with state regulations. The self-administration test will be given on an annual basis at Resident care plan review. At any time, if Operator feels it is necessary to review medication management by physician to continue self-administration of medication, resident shall agree.

5.3 Assistance with Access to Outside Services.

Operator will assist you with arranging needed appointments with professionals offering medical, dental and other health care services and with accessing and transferring you to outside facilities as needed and prescribed by your physician.

5.4 Personal Assistance and Care.

Operator provides different levels of personal assistance and care, depending on your needs. Upon admission to the Community, the staff performed a comprehensive assessment of your needs. We determined with you, in accordance with Operator's Resident Assessment, that your appropriate care service package is Level ____, and, if applicable, we determined that the appropriate care service package for _____, a second resident in your Residence, is Level ____. Staff will reassess you regularly to determine the level of personal assistance and care that you need. You will receive the services appropriate to your individual needs, as described in your Resident Assessment. The current fees for the levels of personal assistance and care are set forth in attached **Appendix A**. These fees are subject to change in accordance with Section 6.3.

5.5 Physician Services.

You shall be responsible for engaging the services of a physician, at your own expense, for consultation and treatment as needed.

5.6 Proxy Caregivers.

It is the Operator's policy to not allow proxy caregivers in the Community.

5.7 Assignment of Responsibilities.

The following services shall be the responsibility of either Management or the Resident as indicated by the appropriate signature in the designated column. If provided by Management, any additional fee is so designated in Appendix A.

Service	Party Responsible for Service	Date	Fee
Purchase clothing and personal hygiene supplies as needed.			
Acquire medication refills and/or obtain new medication.			
Emergency medication supply			
Transportation to/from medical appointments up to 10 miles from the Gardens			
Transportation to/from other Medical appointments more than 10 miles from the Gardens			
Transportation to/from other (specify)			
Personal Laundry			
Arrange for transfer and/or discharge when necessary.			

The Resident does _____ does not _____ wish to set up a personal needs account. Resident also acknowledges that he/she will be billed for the personal needs allowance if there is a negative balance.

5.8 Excluded and Non-Covered Services.

This Agreement does not entitle you to receive any services for psychiatric care, alcoholism, substance abuse, care for behavioral problems or any condition requiring services that Operator is not licensed, staffed or equipped to provide, or does not routinely provide.

You shall also be responsible for the cost of drugs, medications, personal and medical supplies, special dietary supplements are not otherwise covered under this Agreement, podiatric services, bone setting, orthopedic appliances, eye examinations and treatment, eyeglasses, corrective lenses, dental services, dentures, x-rays, audiology services (including hearing aids), oxygen, ambulance or other transport fees, dressings, medical appliances, wheel chairs, walkers, prescriptions, special treatments not ordinarily provided by Operator, and the cost of any of your health insurance policies, whether optional or required.

In addition, Operator will not be responsible for paying for any health care or assisted living services or items not expressly covered in this Section 5, including but not limited to medical, surgical or hospital services, care by personal physicians or private duty nurses or attendants, and any service or items for which reimbursement is available from any governmental or private insurance. You are responsible to apply for and diligently pursue the payment of all such private and government benefits to which you may be entitled.

6. FEES

6.1 Community Fee.

At the time that you sign this Agreement, you will have paid to Operator a nonrefundable Community Fee of _____ dollars (\$_____). The Community Fee covers the direct and indirect costs of processing your admission, performing pre-admission assessments, and maintaining the common areas of the Community. The Community Fee is paid prior to move-in and is not intended to secure the performance of any of your obligations, including that of a payor, under this Agreement.

6.2 Monthly Fee.

(a) **Amount.** The Monthly Fee applicable to your Residence, described in Section 2.1 is currently dollars (\$_____). If your Residence is jointly occupied, the second Person Monthly Fee is currently _____ dollars (\$_____). Operator may change your Monthly Fee or Second Person Monthly Fee in accordance with Section 6.2 (c) below.

(b) **Payment Procedures.** You will be billed in advance by Operator for the Monthly Fee for the next month's care, services and accommodations. Rent is due on the 1st day of the calendar month. If rental payment is made after the 10th a late charge of \$50 will be charged. Your continued residency at the Community is contingent upon your timely and full payment of all fees due under this Agreement, including, but not limited to, your Monthly Fee and fees for optional services. Operator may, in its sole discretion, charge interest at the maximum legal rate, plus a late charge covering its administrative costs, on all accounts not current by the tenth (10) day of each month. If you fail to pay your Monthly Fee or other charges in full by the tenth (10) day of each calendar month, Operator may take steps to terminate this Agreement in accordance with Section 7.

(c) Adjustments.

(1) **Fees.** Operator may, in its discretion, increase or decrease your Monthly Fee upon giving you sixty (60) days' advance written notice. Factors used in determining any increase or decrease may include reserves for expansion, lender reserve requirements, capital expenditures, administration costs and fees actual and projected operating expenses, costs of improvements, working capital, changes in the Consumer Price Index, actuarial requirements, state and federal regulations, taxes and changes in contract services or other costs.

(2) **Services.** Operator may modify the scope and/or frequency of services provided to you under this Agreement upon seven (7) days' written notice to you. These services and associated fees are subject to change in accordance with Section 5.4.

(3) Operator may modify the charges set forth in **Appendix A** upon 30 days advance notice to Resident and/or Representative.

6.3 Fees for Optional Services.

You will be billed for optional services either at the time they are rendered or at the time you are billed for the Monthly Fee. The current schedule of charges for optional services is attached to this Agreement as **Appendix A**. This schedule may be modified from time to time in Operator's discretion.

6.4 Responsibility for Fees.

If two of you are signing this Agreement, you shall be jointly and severally liable for all fees described in this Agreement.

7. TERMINATION

7.1 Termination by Resident.

You may terminate this Agreement at any time for any reason by giving Operator thirty (30) days' written notice unless both parties agree to a shorter notice period.

7.2 Termination by Operator.

Operator may terminate this Agreement at any time, for good and sufficient cause, by giving you thirty (30) days' written notice, unless both parties agree to a shorter notice period. Good and sufficient cause shall include, but not be limited to, the following:

- (a) **Breach of Agreement/Failure to Pay Fees.** Your failure to perform your obligations under this Agreement, including your obligation to pay the full Monthly Fee and other charges on a timely basis;
- (b) **Needs Beyond Operator's Capacity.** Your need for care or services that Operator is not licensed to provide or does not routinely provide;
- (c) **Violation of Community Rules.** Your or your guest's failure to abide by the rules and regulations of Operator, as contained in the Resident Handbook (Appendix A/B and House rules) as it now exists or may later be amended, or as otherwise communicated to you;
- (d) **Nuisance.** Your or your guest's creation of a disturbance within the Community or conduct that is disruptive or detrimental to the health or safety of others or their peaceful enjoyment of the Community;
- (e) **Misrepresentation.** Omissions or misstatements in your Application for Residency Form, Medical Information Form, or any other application documents or in verbal representations made to Operator;
- (f) **Permanent Transfer.** Your permanent transfer (the permanent transfer of both of you, if you are a couple) from the premises of the Community.

7.3 Death.

Your death (or if there are two of you, the death of both of you) at any time after executing this Agreement, shall be considered a termination by you.

7.4 Monthly Fee Obligations; Unpaid Fees.

You shall pay the Monthly Fee throughout any and all notice periods described in this Section 7 and until your Residence is "made available" to Operator; that is, you have vacated the premises, removed all your belongings from it and returned the Residence to Operator in its original, undamaged condition.

7.5 Refund Policy.

- a) A written 30-day notice is required.

- b) If Owner determines resident's specific care needs cannot be met by assisted living environment and issues a 30-day written notice because a higher level of care is necessary for Resident, a refund will be given.
- c) The room must be emptied of all belongings prior to the last day of 30-day notices.
- d) Transfer or discharge under any other circumstances, up to and including death, will not be eligible for a rental refund.
- e) Any balance in resident's personal needs account will be fully refundable at any time as requested by resident or resident's representative.

8. RESIDENTS' RIGHTS LIMITED

8.1 No Real Property or Trust Interest.

This Agreement entitles you to occupy your Residence and to obtain the services specified in this Agreement. You shall have no estate, leasehold, or other real property interest in your Residence or in the Community or any ownership or managerial interest in Operator. You may not lease your Residence to any other person or allow any person to occupy it in your place. All fees paid by you to Operator, including Community Fees, shall become the sole property of Operator and are not held in trust.

8.2 No Interest in Financial or Other Assistance.

Operator reserves the right to apply for and receive all financial and other aid from federal, state, or municipal sources to which it may legally be entitled, and to apply for and receive aid or donations, by will, deed, or otherwise, from any source. You shall have no interest in any such financial aid or assistance.

8.3 No Security Interest.

This Agreement does not grant to you or to anyone else any security interest in any land, buildings, or other property owned or managed by Operator, whether at the Community or elsewhere. Your rights under this Agreement are and shall be subordinate to the rights of a secured lender under any mortgage, deed of trust, or other senior security interest that is placed on Operator's property, now or in the future.

8.4 Residents' Council.

You are encouraged to participate in the Community's Residents' Council. This organization discusses the Community's programs and makes suggestions to Operator regarding any program at the Community. Operator will endeavor to be responsive to the suggestions raised by the Residents' Council.

8.5 Rules and Regulations.

You agree to be bound by all the policies, rules and regulations of the Community, as they now exist or as they later may be amended. You hereby acknowledge receipt of a copy of the current Resident Handbook of the Community (Reference Appendix B – House Rules).

8.6 Assignment.

Your rights and privileges to use and enjoy the living accommodations, facilities and services of the Community are personal, and may not be transferred or assigned by you, or by any proceeding at law or otherwise. Operator reserves the right to assign this Agreement to any successor-in-interest it selects.

8.7 No Requirement to Perform Services.

The Resident may not be required to perform services for the community.

8.8 Resident Complaints.

The Grievance policy is reviewed upon move in with each Resident and or their Representative per the Resident Handbook. All complaints are investigated thoroughly by Administration and reported as necessary.

9. MISCELLANEOUS

9.1 Personal Planning.

(a) **Conservator.** Within thirty (30) days of taking occupancy of your Residence, you agree to nominate a conservator who will handle your financial affairs in the event you become unable to do so. You shall be responsible for keeping Operator informed of changes in the name or address of your conservator. In the event that such person is unable or unwilling to serve as your conservator, you understand that a court may name an alternate conservator upon application of any interested party (including Operator), subject to all bonds, accounting and other legal requirements.

(b) **Durable Power of Attorney and Advance Health Care Directive.** Operator encourages you to prepare and execute a durable power of attorney for financial transactions and an Advance Health Care Directive for health care decisions.

9.2 Liability and Property Matters.

(a) **Liability in General.** You accept full responsibility for any injury or damage caused to others, or suffered by you, as a result of your own acts or omissions, and those of your guest or invitees, and you indemnify and hold harmless Operator and its respective directors, agents, and employees from any and all liability for such injury or damage, including attorneys' fees. You are encouraged to maintain general liability insurance to cover such liability.

(b) **Property Damage.** Operator shall not be responsible for the loss of or damage to any property belonging to you due to theft, fire, or any cause beyond the control of Operator. You are encouraged to obtain insurance protection to cover the full replacement value of all your personal property at the Community, and to furnish Operator with evidence of such protection upon request. You shall also be responsible for any loss or damage that you or your guests cause to the property of the Community that is not the result of ordinary wear and tear.

(c) **Property Removal and Storage.** Operator shall have the right to remove promptly and store all property from your Residence, at your expense, when you vacate your Residence on a permanent basis.

9.3 Right of Entry.

You agree that any duly authorized employee or agent of Operator shall have the right to enter your Residence as necessary for purposes of management, housekeeping, enforcement of applicable laws and regulations, and responding to emergencies.

9.4 Smoking.

The Gardens at Calvary is a smoke-free campus including e-cigarettes. We believe this to be in the best interest of the residents and employees health.

9.5 Relationships between Residents and Staff.

Operator instructs the Community's staff to be cordial and helpful to residents. The relationship between residents and staff should remain professional and at arm's length.

Employees must not be delayed or deterred by residents in the performance of their duties. The Community's employees shall be supervised solely by Operator's management staff and not by residents. Any complaints about employees or requests for special assistance must be made to the appropriate supervisor or to the Executive Director or designee.

Giving gratuities or bequests to employees or employee's families is not permitted under any circumstances.

You agree not to hire Operator's employees or solicit such employees to resign to work for you.

9.6 Pets.

Pets are not allowed to live in the Community.

9.7 Private Duty Caregivers.

Generally, you may employ private duty caregivers if they agree to provide a copy of a current T.B. screening, drug screening, and criminal background check to the Administrative Office. Private duty caregivers through Home Care Agencies are encouraged. We do not permit proxy caregivers.

9.8 Notices.

All notices given under this Agreement shall be in writing and shall be addressed to Operator at 7595 Moon Rd, Columbus, GA 31909, care of the Managing Director or designee, or to you at your Residence. Such notices shall be effective when personally delivered, placed in your Community mailbox, or when deposited in the mail, provided they were properly addressed with postage fully prepaid.

9.9 Entire Agreement.

This Agreement is the entire agreement between you and Operator, and it may be amended only by a written document signed by you or your legal representative and by an authorized representative of Operator. This Agreement supersedes any promotional materials or other information given to you by Operator or any other entity. The invalidity or amendment of any restriction, condition, or other provision of this Agreement shall not impair or affect in any way the validity, enforceability, or effect of the rest of this Agreement.

9.10 Waiver of Breach.

The failure of Operator in any instances to require your full performance or observance of, or compliance with, any of the terms or provisions of this Agreement, shall not be construed to be a waiver or relinquishment of its rights to require your full compliance with all the terms and provisions of this Agreement. The acceptance by Operator of your Monthly Fee or other charges due under this Agreement shall not constitute a waiver of the right to require your full performance of all terms of this Agreement, nor shall it waive Operator's right to terminate this Agreement for any breach previously committed by you.

9.11 Governing Law.

This Agreement shall be governed by Georgia law.

9.12 Arbitration of Disputes.

By entering into this Agreement, you agree that any and all claims and disputes arising from or related to this Agreement or to your residency, care or services at the Community shall be resolved by submission to neutral, binding arbitration; except that any claim or dispute involving unlawful detainer proceedings (i.e., evictions) shall not be subject to arbitration unless both parties agree to arbitrate such proceedings. Both parties give up their constitutional right to have any such dispute decided in a court of law before a jury, and instead accept the use of arbitration. The arbitration shall be conducted in Columbus, Georgia, by a single neutral arbitrator selected in accordance with the provisions of Georgia, unless otherwise mutually agreed. In reaching a decision, the arbitrator shall prepare findings of fact and conclusions of law. Each party shall bear its own costs and fees in connection with the arbitration.

This arbitration clause binds all parties to this Agreement and their spouse, heirs, representatives, executors, administrators, successors, and assigns, as applicable. After termination of this Agreement, this arbitration clause shall remain in effect for the resolution of all claims and disputes that are unresolved as of that date.

9.13 Right to Read and Understand Agreement.

The Resident and/or Representative has the right to have an opportunity to read the agreement. If the Resident or Representative is unable to read the agreement, the Operator will cause the agreement to be communicated to them. The Resident or Representative acknowledge that they have a right to a signed copy of this agreement.

RESIDENT(S):

Date

Resident

Date

Resident Representative

THE GARDENS AT CALVARY:

Date

Community Representative

2018 Residency Agreement
The Gardens at Calvary

Updated 5/1/2018

APPENDIX A

Levels of Care

Level I	\$300.00
Level II	\$600.00
Level III	\$900.00

Guest Meals

Breakfast	\$5.00
Lunch	\$7.00
Supper	\$7.00
Holiday	\$10.00

Apartment Meal Service Delivery \$4.00 per meal

Outside Activities

There may be a charge for activities: i.e. movies, Callaway Gardens, meals out at local restaurant, etc.

Call System Pendant Replacement

Replacement Fee \$140.00

(Upon move-in, each resident will be provided with one pendant at no charge. A lost or damaged pendant will result in replacement fee. If not returned at time of move out, replacement fee will be reflected on last invoice.)

Relocation Fee (In house Transfers)

The relocation fee is \$250.00. Resident and/or representative is responsible for the moving of furniture and personal belongings.

Wander Guard Bracelet Fees

90 Day Signaling Device	\$50.00
12 Month Signaling Device	\$200.00
Monthly Service Fee	\$150.00

Grace Package (Incontinence Service) \$300 per month

MediaCom Box Deposit \$100 (refundable upon return of box and remote)

Additional Laundry

The charge for additional laundry service provided to the resident, beyond the 3 loads at the scheduled time, will be \$5.00 per load.

Motorized Scooter Fee \$250.00 – One-time fee

Newspaper Delivery see office for details

Appendix B

House Rules for The Gardens at Calvary

Use of Tobacco

The Gardens at Calvary is a smoke-free campus, including e-cigarettes. We believe this to be in the best interest of the residents' and employees' health.

Use of Alcohol

The consumption of alcohol is an individual choice. Over-consumption resulting in disruptive behavior will not be tolerated.

Excessive Noise

Residents will respect the rights of others by not playing their televisions, radios, phonographs, or musical instruments in such a manner as to be offensive or bothersome to others. Remember that your rights end where another person's rights begin.

Personal Property

Apartments are furnished by the residents with their personal belongings. All electrical equipment must have a safety check upon move-in. This check will be conducted by the maintenance department. An inventory of personal items will be taken upon move-in. This inventory sheet will be retained in the resident file. The Gardens at Calvary does not assume responsibility for loss or damage to personal property. Residents are encouraged to obtain rental insurance through a personal agent.

Use of the Telephone

Telephone outlets are available in each apartment. However, residents without a personal phone may use the telephone in private area upon request. Please keep calls to a minimum and the duration should not exceed 10 minutes. Long distance calls can be made with the permission and assistance of a team member on staff.

Visiting Hours

Visitors are always welcome and encouraged here at The Gardens at Calvary. For security reasons, visitors should identify themselves upon request and state who they are visiting. Permission from the Director must be obtained before a visitor may be a guest in any apartment overnight. An adult should accompany small children at all times in the common areas.

Protective Oversight

In an effort to provide care and safety for our Residents, we request that all Residents leaving the premises sign out in the sign out logbook located by the third-floor elevators. If at any time, a Resident is determined to have eloped and is missing from the facility, it will be reported to the authorities and "Mattie's Call" initiated.

(Revised April 6, 2018)