

Rental Refund Policy The Gardens at Calvary

Purpose: To establish guidelines to be followed when a rental refund is requested. Refunds are made to resident, their representative or their estate as indicated.

- a) A written 30 day notice is required.
- b) If Owner/The Gardens at Calvary issues a written 30 day notice because a higher level of care is necessary for Resident a refund will be issued.
- b) The room must be emptied of all belongings prior to the last day of 30-day notices.
- c) Transfer or discharge under any other circumstances, up to and including death, will not be eligible for a rental refund.
- d) Level of care only will be refunded during hospital or rehabilitation stay.
- e) Any balance in resident's personal needs account will be fully refundable at any time as requested by elder or elder's representative.
- f) Refunds are made on a pro-rated basis using 30.5 days per month calculation.
- g) Rental refund will be given only when an apartment is empty, key, pendant, cable box and remote are returned.

Signature of Elder or Elder's Representative

Date

Signature of Calvary Representative

Date