

Rental Refund Policy The Gardens at Calvary

Purpose: To establish guidelines to be followed when a rental refund is requested. Refunds are made to resident, their representative or their estate as indicated.

- a) A written 30 day notice is required.
- b) If Owner/The Gardens at Calvary determines a resident's specific care needs cannot be met by assisted living environment and a higher level of care is necessary for Resident a refund will be issued.
- b) The room must be emptied of all belongings prior to the last day of 30-day notices.
- c) Transfer or discharge under any other circumstances, up to and including death, will not be eligible for a rental refund.
- d) Level of care only will be refunded during hospital or rehabilitation stay.
- e) Any balance in resident's personal needs account will be fully refundable at any time as requested by elder or elder's representative.
- f) Refunds are made on a pro-rated basis using 30.5 days per month calculation.

Signature of Elder or Elder's Representative

Date

Signature of Calvary Representative

Date